Medical Notes	<u>STAFF USE ONLY</u>	<u> </u>	Administr	ative Note	25	STAFF USE	<u>ONLY</u>
			Amount	Method	Staff	OD / OS	Date
				SUPC	I GICAL HIS		
<u>OP =</u> PVS =							
<u> OSS =</u>							
<u> TS =</u>		-					
Name Mr. / Mrs. / Miss. / Dr.							
DOB: Age: _	<u></u> SS	#		Nicknam	ne:		
Address:		City,	State, Zip:				
Home Phone:		Work	Phone:				
Cell:		Ema	il:				
Employer:	Occup	oation:					
Nork address:	City	, State, Zip	:				
Insurance Information							
Insurance Provider:							
Insured's Name:		Date	of Birth:		SS#:		
Physician Information							
Eye Doctor:		Phone	:				
Address:		, State, Zip	:				
Primary MD:							
Address:							
Did your doctor refer you?		which do	ctor?				
What brought you to Wang							
Tennessean Seminar Radio Ad / Station	Web Site TV	Ad / Static	on				
Previous Patient							
Your Emergency Contact							
Name:	Relationship:			Phone	:		
Pharmacy Contact							
Pharmacy Name:	Phor Phor	ne:		Fa	x:		

## Wang Vision Payment Policy

□ Payment is required at the time of service for all cash pay patients. When medical services are covered by our accepted insurance plans, co-pays and deductibles will be collected at the time of service. All patients are responsible for payment of services rendered.

□ WVI is not responsible for knowing the status or details of your insurance coverage, or whether pre-certification, pre-approval, or referral is required for your insurance coverage to apply. This is your responsibility, and you will be responsible for services not reimbursed by your insurance.

□ We accept VISA, MasterCard, Discover, cashiers checks and personal checks (no third party checks). We do NOT accept American Express. Financing is available with outside programs, although we cannot guarantee approval.

□ While medical services are reimbursable by medical insurance in some circumstances, there are several types of visits that are not filed to insurance, and you will be responsible for these fees when services are provided:

o Refractive Surgery evaluations, including LASIK, PRK and CK

Routine eye exams (although you can ask for paperwork to file yourself if you have vision insurance)

 $_{\odot}\,$  Second opinion evaluations for previous surgery, including but not limited to RK, AK, PRK, LASIK, Multi-focal lens implants and Intacs

- o Contact lens fittings and lenses
- Refraction for glasses

By signing below, you acknowledge that you are financially responsible for all services, regardless of your intent to bill the insurance company for services rendered.

Patient Signature:	_ Date:
Witness:	_ Date:
Authorization to discuss medical information with the follow:	
Name:	Deletionekia te netion
Name:	Relationship to patient
Name:	Relationship to patient
	Relationship to patient

Wang Vision Institute Ming Wang, MD, PhD 1801 West End Ave., Suite 1150 Nashville, TN 37203 615-321-8881 (phone) 615-321-8874 (fax)

## **Patient Financial Responsibility Agreement**

I, \_\_\_\_\_\_, understand that I am responsible for, and agree to pay in full, all fees for services rendered to me by Wang Vision Cataract and LASIK Institute which are not covered by my insurance carrier. I understand that insurance may not cover all of the fees involved during my treatment, possibly even those which my health care provider and I deem necessary for my optimal care. My insurance carrier may consider some or all of these services "Not Covered" or "Not Medically Necessary". Some of these services include, but are not limited to, the following:

- Refractive surgery evaluations for procedures including, but not limited to: LASIK, PRK, CK, etc.
- Routine eye exams
- Second opinion evaluations after a previous refractive procedure, including, but not limited to: RK, AK, LASIK, PRK, Intraocular lens implants, Intacs, etc.
- Contact lens fittings
- Refractions for glasses
- Contact lenses and glasses
- Cataract Surgery
- Multifocal implantable lenses
- Intacs and ring segments
- Phototherapeutic Keratectomy (PTK)

In the event my insurance carrier denies to cover services rendered to me by Wang Vision Cataract and LASIK Institute, I acknowledge that I am financially responsible for payment in full for the fees associated with these services, and agree to make such payments by the date in which they are due.

Patient Signature

Date

Printed Name



# Wang Vision Institute Paperless Billing Policy

In our effort to reduce paper waste, reduce overall healthcare costs and become more efficient, we are pleased to introduce Paperless Billing!

You will **<u>no longer</u>** need to receive paper statements or send payments through the mail.

## How does this work?

If you have ever reserved a hotel room, you are already familiar with this process. The hotel collects your credit or debit card information when you check in, and authorizes your card for the amount they expect your final bill will be. The hotel then charges you for the actual amount you owe when you check out.

## Just Six Easy Steps...

- 1. You will receive an estimated total including your insurance company's estimated payment and any discount you receive.
- 2. We will pre-authorize the estimated total on your credit/debit card.
- 3. We will submit your charges to your insurance company.
- 4. Your insurance company will send you an explanation of benefits (EOB), including the total out-of-pocket amount that you will owe for your visit.
- 5. Your insurance company will send us a copy of the EOB showing the amount you owe.
- 6. We will charge that amount to your credit/debit card. Your balance will now be paid without any hassle.

## No Credit Card?

If you do not have a credit card, you can pre-pay your estimated bill when you check out. This pre-paid amount will be credited to your bill. Once your EOB arrives showing the amount you owe for the visit, it will automatically be deducted from your pre-paid amount. Any funds left over can be rolled over towards another visit or refunded to you. The pre-paid cash amount required is \$100.

**Patient Signature** 

## **FAMILY** history (Living or Deceased) for the following medical conditions:

DISEASE/CONDITION	YES	<u>NO</u> <u>UNSUR</u> E	RELATIONSHIP TO YOU
Blindness			
Cataracts			
Crossed Eyes			
Glaucoma			
Macular Degeneration			
Retinal Detachment/Disease			
Arthritis			
Cancer			
Diabetes			
Heart Disease			
High Blood Pressure			
Kidney Disease			
Lupus			
Thyroid Disease			

#### Social History (if applicable)

Do you drive? yes no	
If yes, do you have visual difficulty when	n driving? yes no If yes, please describe:
Do you use tobacco products? yes n	o If yes, type/amount/how long:
Do you drink alcohol? yes no I	f yes, type/amount/how long:
Do you use illegal drugs? yes no In	f yes, type/amount/how long:

## Ocular History

Do you have dry eyes? yes no	
If yes, characterize your symptoms: mild moderate	severe
Do you need readers/bifocals/progressive lenses? yes no	
Do you wear contact lenses? yes no How many years?	Date you discontinued wear
Type of CL: Soft Soft Toric Rigid Gas Permeable (RGP)	
Do you sleep in them? yes no	

List any eye surgery					
Procedure:	Which eye:	Surgeon:	Date		

Allergies to medication?	If YES, Please list medications:
NO YES	

# Wang Vision Institute MEDICAL HISTORY QUESTIONNAIRE

Name:			Date:
Birth Date:	Last Medical Exam:	Last Eye Exam	Dr
Name of Parent / Guardian	(if Patient is a Minor):		

# **Review of Systems**

## Have **YOU** currently or ever had any of the following?

<u>SYSTEM</u> INTEGUMENTARY (skin)	<u>YES</u>	<u>NO</u>	<u>UNSURE</u>	MEDICATIONS
EYES Loss of Side Vision Double Vision Dryness/Redness Flashes/Floaters in Vision EARS, NOSE, MOUTH, THROAT				
VASCULAR Chest Pain High Blood Pressure Vascular Disease Cholesterol Heart stents/catheters				
<b>RESPIRATORY</b> Asthma/Bronchitis Emphysema COPD Sleep apnea				
GASTROINTESTINAL				
GENITOURINARY Genitals/Kidney/Bladder				
BONES/JOINT/MUSCLES Arthritis/Joint Pain				
NEUROLOGIC Headaches/Migraines				
LYMPHATIC/HEMATOLOGI Anemia Bleeding Problems	С			
<b>ENDOCRINE</b> Diabetes Thyroid/Other Glands				
PSYCHIATRIC Other				
		Noc		
Are you pregnant and/or nur	sing?	yes	no	)

## Notice of Privacy Practices for Protected Health Information

## THIS NOTICE DESCRIBES HOW MEDICAL INFORMATION ABOUT YOU MAY BE USED AND DISCLOSED AND HOW YOU CAN GET ACCESS TO THIS INFORMATION. PLEASE REVIEW IT CAREFULLY.

## Uses & Disclosures

Here are some examples of how we might have to use or disclose your health care information:

- 1) Your doctor or staff member may have to disclose your health information, including all of your clinical records to another health care provider or a hospital if it is necessary to refer you to them for diagnosis, assessment or treatment of your health condition.
- 2) Our insurance and billing staff may have to disclose your examination and treatment records and your billing records to another party, such as an insurance carrier, an HMO, a PPO, or your employer, if they are potentially responsible for the payment of your services.
- 3) Your doctor and members of the staff may need to use your health information, examination and treatment records and your billing records for quality control purposes, other administrative purposes and/or to efficiently and effectively run our practice.
- 4) Your doctor and members of the practice staff may need to use your name, address, phone number and your clinical records to contact you to provide appointment reminders, information about treatment alternatives, or other health-related information that may be of interest to you. 164.520 (b)(1)(iii)(A). If you are not at home to receive an appointment reminder, a message will be left on your answering machine or voicemail.

You have the right to refuse to give us authorization to contact you to provide an appointment reminder, information about treatment alternatives or other health-related information. If you do not give us authorization, it will not affect the treatment we provide to you or the methods we use to obtain reimbursement for your care.

You may inspect or copy the information that we use to contact you to provide appointment reminders, information about treatment alternatives, or other health-related information at any time.

## Notice of Privacy Practices for Protected Health Information

## Our Privacy Pledge

We have and always will respect your privacy. Other than the uses and disclosures we have described above, we will not sell or provide any of your health information to any outside marketing organization.

#### Permitted Uses and Disclosures Without Your Consent Or Authorization

Under federal law, we are also permitted or required to use or disclose your health information without your consent or authorization in the following circumstances:

- 1) We are permitted to use or disclose your health information if we are providing health care services to you based on the orders of another health care provider.
- 2) We are permitted to use or disclose your health information if we provide health care services to you as an inmate.
- 3) We are permitted to use or disclose your health information if we provide health care services to you in an emergency.
- 4) We are permitted to use or disclose your health information if we are required by law to treat you and we are unable to obtain your consent after attempting to do so.
- 5) We are permitted to use or disclose your health information if there are substantial barriers to communicating with you, but in our professional judgment we believe that you intend for us to provide care.

Other than the circumstances described in the preceding five examples, any other use or disclosure of your health information will only be made with your written authorization.

## Your Right To Revoke Your Authorization

You may revoke your authorization to us at any time; however, your revocation must be in writing. There are two circumstances under which we will not be able to honor your revocation request:

- 1) If we have already released your health information before we receive your request to revoke your authorization.164.508(b)(5)(i).
- 2) If you were required to give your authorization as a condition of obtaining insurance, the insurance company may have a right to your health information if they decide to contest any of your claims.

If you wish to revoke your authorization, please write to us at:

Wang Vision 1801 West End Avenue, Suite 1150 Nashville, TN 37203

## Notice of Privacy Practices for Protected Health Information

### Your Right To Limit Uses Or Disclosures

If there are health care providers, hospitals, employers, insurers or other individuals or organizations to whom you do not want us to disclose your health information, please let us know, in writing, what individuals or organizations to whom you do not want us to disclose your health care information. We are not required to agree with your restrictions. However, if we agree with your restrictions, they are binding on us. If we do not agree with your restrictions, you may drop your request or you are free to seek care from another health care provider.

## Your Right To Receive Confidential Communication Regarding Your Health Information

We normally provide information about your health to you in person at the time you receive optometric services from us. We may also mail you information regarding your health or about the status of your account. If you would like to receive information about your health or the services that we provide at a place other than your home, or if you would like the information in a different form, we will do our best to accommodate any reasonable request. To help us respond to your needs, please make any request in writing.

## Your Right To Inspect And Copy Your Health Information

You have the right to inspect and/or copy your health information for seven years from the date that the record was created or as long as the information remains in our files. We require your request to inspect and/or copy your health information to be in writing.

## Your Right To Amend Your Health Information

You have the right to request that we amend your health information for seven years from the date that the record was created or as long as the information remains in our files. We require your request to amend your records to be in writing and for you to give us a reason to support the change you are requesting us to make.

## Notice of Privacy Practices for Protected Health Information

## Your Right To Receive An Accounting Of The Disclosures We Have Made Of Your Records

You have the right to request that we give you an accounting of the disclosures we have made of your health information for the last six years before the date of your request. The accounting will include all disclosures except:

- those disclosures required for your treatment, to obtain payment for your services, or to run our practice.
- those disclosures made to you.
- those disclosures necessary to maintain a directory of the individuals in our facility or to individuals involved with your care.
- those disclosures for national security or intelligence purposes.
- those disclosures made to correctional officers or law enforcement officers.
- those disclosures that were made prior to the effective date of the HIPAA privacy law.

We will provide the first accounting within any 12-month period without charge. There is a fee for any additional requests made during the next 12 months. When you make your request we will tell you the amount of the fee and you will have the opportunity to withdraw or modify your request.

## Your Right To Obtain A Paper Copy Of This Notice

If you have agreed to receive privacy notices by e-mail, you may request a paper copy of this notice at any time.

#### **Our Duties**

We are required by law to maintain the privacy of your health information. We are also required to provide you with this notice of our legal duties and our privacy practices with respect to your health information.

We must abide by the terms of this notice while it is in effect. However, we reserve the right to change the terms of our privacy notices. If we make a change to the terms of our privacy agreement, we will notify you in writing when you come in for treatment or by mail. If we make a change in our privacy terms, the change will apply for all of your health information in our files.

## Notice of Privacy Practices for Protected Health Information

#### **Re-Disclosure**

Information that we use or disclose may be subject to re-disclosure by the person to whom we provide the information and may no longer be protected by the federal privacy rules.

## Your Right To Complain

You may complain to us or to the Secretary of Health and Human Services if you feel that we have violated your privacy rights. We respect your right to file a complaint and will not take any action against you if you file a complaint. While you may make an oral complaint at any time, written comments should be addressed to:

> Wang Vision 1801 West End Avenue, Suite 1150 Nashville, TN 37203

## To Contact Us

If you would like further information about our privacy policies and practices, please contact:

> Wang Vision 1801 West End Avenue, Suite 1150 Nashville, TN 37203 615/321-8881

. This notice will expire seven years after the date This notice is effective as of upon which the record was created. By signing below, I acknowledge that I have received a copy of this notice.

Patient Name (Printed) Date Patient Signature Authorized Provider Representative Personal Representative (Printed)

Description of Personal Representative's Authority to Act for the Patient

Personal Representative Signature

## Wang Vision Institute APPOINTMENT REMINDERS AND HEALTH CARE INFORMATION AUTHORIZATION

Your doctor and members of the practice's staff may need to use your name, address, phone number and your clinical records to contact you regarding appointments, follow-up care, payment or other issues related to your care. If this contact is made by phone and you are not at home or at work, a message will be left on your answering machine or voicemail. By signing this form, you are giving us authorization to contact you when deemed necessary by our office.

I, \_\_\_\_\_, authorize the Wang Vision staff to contact me regarding appointments as stated above.

Patient's Signature

Date

## Marketing Authorization

Any time the doctors or staff of Wang Vision contact you, for example to thank you for a referral or for attending a seminar, this is considered "marketing". Due to changes in privacy laws, we must have your authorization to send you such materials. From time to time, our practice works with marketing organizations to make you aware of products or services that you may have an interest in purchasing. The doctors and staff at Wang Vision Institute may need to use your health information, including your name, address, phone number and your clinical records for the purpose of marketing products and services to you.

I, \_\_\_\_\_, authorize the Wang Vision staff to contact me regarding products or services that I may have an interest in purchasing based on my health information, or to contact me regarding referrals.

Patient's Signature

Date

#### **Insurance Disclosure**

We accept selected insurance plans for medically necessary office visits. However, payment for all services is expected the day of your visit wherever applicable. In cases of refractive surgery, your carrier is likely to determine that the procedure is "not medically necessary", and therefore, not covered. For patients coming for medical reasons who have coverage by insurance carriers other than those we accept, or for whom further testing is deemed necessary by the doctor, we are happy to assist you in submitting to your insurance carrier to request reimbursement. Should further tests be recommended, it is your decision whether to accept the recommendation and pay for these services that day, or seek further testing elsewhere. It is your responsibility to be informed and understand the benefits set forth by your insurance carrier regarding your medical benefits.

Patient's Signature

Date

## **Research Disclosure**

I authorize Wang Vision to publish any photographs, maps or pertinent information concerning any care as may be needed for professional medical journal, books or seminars in the interest of medical education, knowledge and research. I understand that I will not be mentioned by name, nor will I be identifiable from my photographs.

Patient's Signature

Date



# **Directions to Wang Vision 3D Cataract and LASIK Center**

1801 West End Ave, Palmer Plaza, Suite 1150, Nashville, TN 37203 (615) 321-8881 (O), (615) 321-8874(fax)

www.wangcataractlasik.com, drwang@wangvisioninstitute.com

#### DETAILED DRIVING DIRECTIONS:

## From Smyrna, Murfreesboro, Chattanooga, Antioch (and surrounding cities)

Take 1-24 West to Nashville, take 1-40 West at the 1-40/1-24 split. Exit at 209-A (Broadway), and turn left onto Broadway. At the Broadway/West End Ave split, stay to the right so you will be on West End. Turn left onto 18th Ave South. See parking instructions on the other side of this page.

## From the Nashville Airport, Mt. Juliet, Lebanon, Cookville, Knoxville (and surrounding cities)

Take 1-40 to Nashville. Exit at 209-A (Broadway), and turn left onto Broadway. At the Broadway/West End Ave split, stay to the right so you will be on West End. Turn left onto 18th Ave South. See parking instructions on the other side of this page.

#### From Brentwood, Franklin, Huntsville, AL (and surrounding cities)

Take 1-65 North to Nashville, take 1-40 West at the 1-40/1-24 split. Exit at 209-A (Broadway), and turn left onto Broadway. At the Broadway/West End Ave split, stay to the right so you will be on West End. Turn left onto 18th Ave South. See parking instructions on the other side of this page.

#### From Belle Meade, Bellevue (and surrounding cities)

Take West End Ave toward downtown. Go past Centennial Park and Vanderbilt University. After you pass a BP gas station and an Arby's on the right, turn right onto 18th Ave South. . See parking instructions on the other side of this page.

#### From Dickson, Jackson, Memphis (and surrounding cities)

Take 1-40 East to Nashville, then take 1-440 East. Take the first West End Ave exit, and make a left. At the next traffic light, make another left onto West End Ave. Go past Centennial Park and Vanderbilt University. After you pass a BP gas station and an Arby's on the right, turn right onto 18th Ave South. See parking instructions on the other side of this page.

## From Clarksville, Paducah, KY (and surrounding cities)

Take 1-24 East to 1-65 South. Stay to the right and follow the signs for 1-65 toward Memphis. Proceed on the right and take 1-40 East toward Knoxville. Take the third exit (209-B, Broadway/Demonbreun). Get into the far right lane. Turn right onto Broadway. At the Broadway/West End Ave split, stay to the right so you will be on West End. Turn left onto 18th Ave South. See parking instructions on the other side of this page.

## From Madison, Gallatin, Louisville, KY (and surrounding cities)

Take 1-65 South. Stay to the right and follow the signs for 1-65 toward Memphis. Proceed on the right and take 1-40 East toward Knoxville. Take the third exit (209-B, Broadway/Demonbreun). Get into the far right lane. Turn right onto Broadway. At the Broadway/West End Ave split, stay to the right so you will be on West End. Turn left onto 18th Ave South. See parking instructions on the other side of this page.

Wang Vision is located at the corner of 18th Ave South and West End Ave, on the 11th floor of the Palmer Plaza building (see photo below).

If you have difficulty finding our office, please call us at 615-321-8881, and we will be happy to guide you to our location.

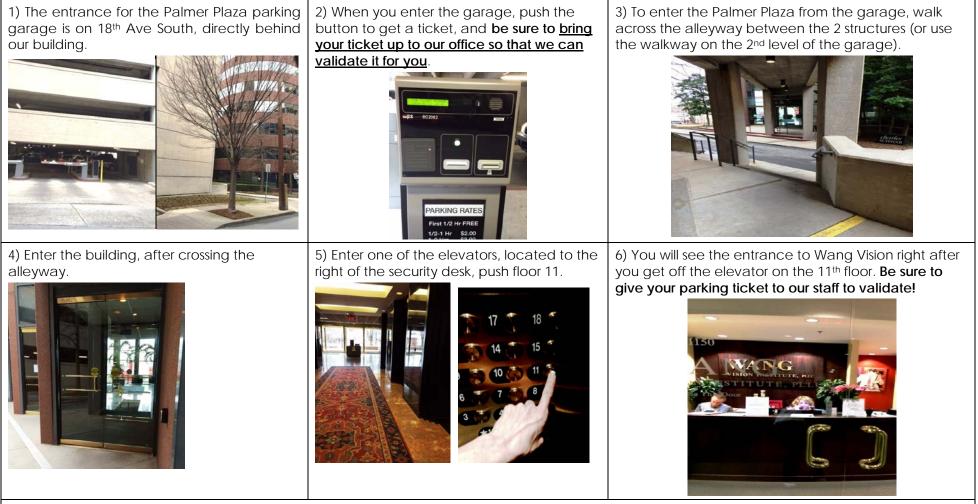
For directions, please go to this link on our website: http://www.wangvisioninstitute.com/mapus.html



Palmer Plaza Building view from West End

# Parking and Building Entrance Instructions

Please be sure to park in the Palmer Plaza designated parking garage. **PLEASE DO NOT PARK** in any **reserved** parking spots, nor in any private parking spots outside the garage that belong to other businesses in the area!



7) After your Wang Vision visit, you will exit the garage at the same location you entered it (i.e., you do not need to go to one of the walk-up kiosks), and simply pull your car up to the gate arm, put your validated ticket into the designated slot, and the arm will go up so you can exit.